# PAYA Group

# FUNERAL DIRECTORS

Contactless Funeral Donations

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## Contactless Funeral Donations

In Memoriam donations managed by funeral directors is circa £100 million per year and growing. With the rapid decline in cash use, contactless donation boxes and digital services allow donors who don't carry cash the ability to donate to a loved ones chosen cause.

Together with Charities Trust, we are offering an inclusive service that allows you to offer collection of contactless and digital donations on the behalf of over 33,000 charities, including most major UK charities.

We believe our services provide a unique and more memorable way for families and their guests to donate to the chosen causes coupled with a simple and easy to use platform which funeral services can manage in house.

### DONATIONS PAID DIRECTLY INTO THE CHARITY BANK ACCOUNT

No waiting times, no further arrangements needed, no sending off money to the charity. The donor simply donates either face to face or online. Funds are then settled to the charity by Charities Trust on a weekly basis net of 5% processing charges.

### CLAIM GIFT AID BY DONATING ONLINE

Gift Aid is currently available on all digital channel donation pages including our recently launched MyGivingHub which enables donors to match up their giving via our contactless devices as well as online. This is achieved using tokenisation which recognises when the same cardholder has used their card in both environments.

### CHANGE CHARITIES QUICKLY FOR EACH FUNERAL

Beneficiary charities can be managed and changed quickly and easily in the PayaCharity Portal to allow different causes for each funeral. All you need is the Charities Trust ID for the selected charity.

Our quick and simple technology gives you the flexibility to set up your account for the chosen charity in advance of each funeral service, allowing family and friends to select the charity in advance and fundraise for their loved one's chosen causes.

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## GENERATE GIVING ACKNOWLEDGMENTS ONLINE

You can generate and download Giving Acknowledgements from the PayaCharity Portal that detail how much was raised for the chosen charity. This can be passed along to the friends and family of the deceased so they know how much was raised on their loved one's behalf.

## INTERACTIVE DONATION CAPABILITIES

We can configure our contactless device to have interactive functionality, allowing you to create interactive displays when donations are made. This can be as simple as a thank you message played on a screen, an image of the chosen charity, or even a short video.

## DIGITAL SOLUTIONS YOU WON'T FIND ANYWHERE ELSE

Our digital services provide a fully brandable and manageable platform, meaning no third parties, additional costs or time is wasted.
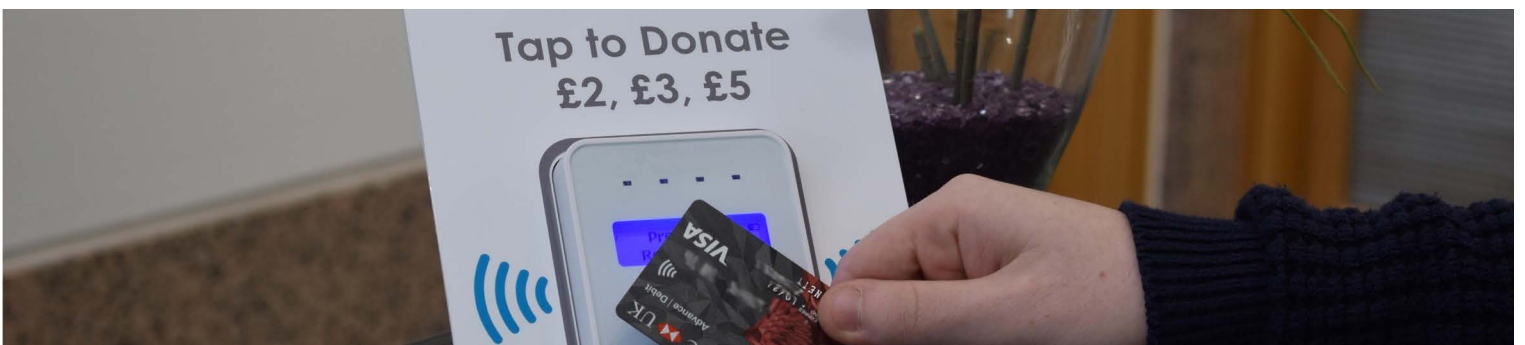
### FEATURES & BENEFITS

- Configurable and brandable secure donation page.
- Manage your donors, donations and contacts in one place.
- Turn your emails into donation generators.
- Create individual fundraising QR codes for your campaigns.
- Set up and track fundraising contributions to multiple causes.
- Streamline fundraising with time-saving bulk upload tools.
- Increase operational efficiency with fewer resources needed.
- Get insights into how your supporters choose to donate.
- Make giving easier and more convenient for your donors.
- Enable your community to give anytime, anywhere.
- Encourage regular giving.
- Maximise Gift Aid claims.

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## Payter

> The Payter is a popular contactless donation device that is highly versatile and beneficial for all types of organisations.

The Payter device can also be fitted into a variety of impressive display units that give you the choice to style your fundraising efforts however you like. These can be fully branded with eye catching printed graphics.

These display units can also be designed to feature a slot for cash donations, making them ideal for funeral services where attendees may carry cash.



### GPRS CONNECTION

The Payter device has both LAN and SIM connection to ensure quick processing of transactions no matter where you are.

### A STANDALONE DEVICE

The Payter device doesn't need pairing with other devices to work, no logins required, just power on and go.

### CAN LAST ALL DAY

The Payter has up to 8 hours of battery life and can be used all day. You can also charge the device overnight and connect to a power bank.

### ONLINE & OFFLINE USE

The Payter can still be used offline without a phone signal. It will also store transactions if the mobile signal is weak.

### NO RISK OF THEFT

No cash means the Payter can be placed in public areas without the risk of theft.

### DEDICATED SUPPORT

The PayaCharity Help desk is always available for any help and support you may need.

### VERSATILE FUNDRAISING

The Payter can be used as a portable device or left unattended, creating a dedicated spot for 24/7 donations.

### EASY TO USE

Lightweight and easy to manage for your Volunteers and Donors. No PIN required, just tap and go for a fast and safe donation.

### CONFIGURABLE AMOUNTS

The Payter device can accept contactless transactions up to the value of £45.00 or €50.00. You can configure multiple donation amounts on the device for example £3, £5, £10 (€3, €5, €10).

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## Payter

Fitted with a roaming SIM card, you can connect to all major mobile networks. Should you be fundraising at a location with no signal, then the box will accept offline donations – which means that the transaction is stored within the device until signal is regained.

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# Pricing

### RENTAL OPTION Including life time replacement service

| | 24 MONTHS | 36 MONTHS | 48 MONTHS |
|---|---|---|---|
| 4G SIM/Ethernet | £34.95 | £29.95 | £24.95 |

### PURCHASE OPTION Including life time replacement service

| | CONTRACT TERM | COST | MONTHLY FEE |
|---|---|---|---|
| 4G SIM/Ethernet | 12 Months (Min) | £395.00 | £19.95 |

### SHORT TERM HIRE OPTION

| | WEEKLY | MONTHLY | 3 MONTHS | 6 MONTHS |
|---|---|---|---|---|
| 4G SIM/Ethernet | £155.00 | £160.00 | £240.00 | £330.00 |

Deposit £150.00 per device.

Configuration and delivery is charged at £15.00 per device.
Delivery is discounted for multiple devices delivered in a single drop.

Monthly service fee includes:

- Online portal & analytics
- Customer service
- Technical support
- Terminal management
- Gateway processing

All prices shown above are subject to VAT at the prevailing rate.

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All the devices in our PAX Family includes our specially developed Paya DonationsApp which has been designed for charities to collect one off donations, recurring donations, and the ability to set up to 5 preset amounts.

The App can be fully branded giving you donors a personal experience. The App is quick and easy for both fundraisers and donors to use in Recurring and Selectable amount modes.

In Selectable mode, they simply swipe between up to five set donation amounts or choose their own amount to donate. Once they have chosen their desired amount, they simply tap and pay by contactless or Chip & PIN.

## DonationsApp Settings

Control what donation amounts you would like to accept you can enter up to 5 donation amounts.

You can select your prefered donation mode, update your email & Gift Aid settings.

## BENEFITS

- Recurring or Selectable donation modes
- Easily select donation amounts
- Fast contactless process
- Option to take donations over €50 using chip & pin and Magstripe
- Wifi/4G SIM connection
- Can also be used for charity payments in store, at events or on stalls

## EASY TO SET UP

The PayaCharity team will make sure your device is set up and ready to use straight out of the box, saving you time and ensuring you're ready to collect card payments right away. All you need to do is connect to your WIFI or 4G connection.

## FULL SUPPORT

Our Helpdesk are on hand for any assistance you may need. 0333 123 1243

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## Kiosk View

In this view all the preselected amounts are visible to the donor and all the need to do is select the required donation amout or select 'Choose Amount' to enter another amount.

## Swipe View

In this view the user swipes through the preselected amounts, stopping and pressing on the required donation amount or select 'Choose Amount' to enter another amount.

## Choose Amount

Each view has a 'Choose Amount' option that allows the donor to enter an amount of their own choice.

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## The PAX A920 is an impressively designed payment terminal, combining the features of an Android tablet with a powerful payment terminal.

It accepts a variety of payment methods, including contactless, QR code scan, mobile and wallet payments, Chip & PIN and Magstripe. With Wi-Fi or 3G connectivity, the A920 can operate with your own WIFI network or in mobile environments.

It is ideal for charities who want to give donors the widest variety of payment and donation options.

### FEATURES

- A standalone device
- 5-inch HD touchscreen
- Rechargeable battery for continuous use
- Dual cameras for recognition of 1D/2D codes Fast thermal printer
- Powered by Android OS
- Multiple connectivity options
- Supports electronic signature capture
- Fast thermal printer

### EASY TO SET UP:

The Paya Group Team will make sure your device is set up and ready to use straight out of the box, saving you time and ensuring you're ready to collect card payments right away. All you need to do is connect to Wi-FI or 4G connection.

### FULL SUPPORT

Our Helpdesk are on hand for any assistance you may need. 0333 123 1243

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# Pricing

### RENTAL OPTION Including life time replacement service

|  | 12 MONTHS | 24 MONTHS | 36 MONTHS | 48 MONTHS |
|---|---|---|---|---|
| Wi-Fi | £34.95 | £24.95 | £22.95 | £19.95 |
|  |  |  |  | 4G SIM (1GB Data) +£3.95 per month. |

### PURCHASE OPTION Including life time replacement service

|  | CONTRACT TERM | COST | MONTHLY FEE |
|---|---|---|---|
| Wi-Fi | 12 Months (Min) | £349.00 | £14.95 |
|  |  |  | 4G SIM (1GB Data) +£3.95 per month. |

### SHORT TERM HIRE OPTION

|  | WEEKLY | MONTHLY | 3 MONTHS | 6 MONTHS |
|---|---|---|---|---|
| Wi-Fi | £75.00 | £125.00 | £175.00 | £250.00 |
|  |  |  |  | 4G SIM (1GB Data) +£5.95 per month. Deposit £150.00 per device. |

Configuration and delivery is charged at £15.00 per device.
Delivery is discounted for multiple devices delivered in a single drop.

Monthly service fee includes:

- Online portal & analytics
- Customer service
- Technical support
- Terminal management
- Gateway processing

All prices shown above are subject to VAT at the prevailing rate.

The DonationsApp

# FREE

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## The A920 Pro incorporates all the features that make the A920 so successful, such as its sleek and ergonomic design, integrated camera, high-speed thermal printer, and high-capacity battery.

The performance and feature upgrades coupled with the best loved features from its original predecessor deliver an exciting and fresh payment experience across all dynamic environments where mobility and speed matter.

It is ideal for charities who want to give donors the widest variety of payment and donation options. With Wi-Fi and 4G connectivity options the Plus can operate with your own Wi-Fi network or in mobile environments.

The PAX A920 Pro package includes the specially developed DonationsApp which has been designed for charities to collect recurring donation amounts, or a selectable payment amount. Charities can set their own donation amounts and the App can be fully branded for the charity.

### FEATURES

- 5.5-inch HD touch-screen
- Email/SMS receipt options
- Configurable for Gift Aid detail collection
- Wi-Fi/4G SIM connection
- A standalone device
- Selectable donation modes
- Rechargeable battery for continuous use

- Fast thermal printer
- Stores transactions offline when needed
- Powered by Android OSSupports electronic signature capture
- Option to take donations over £100

### FULL SUPPORT

Our Helpdesk are on hand for any assistance you may need. 0333 123 1243

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## Pricing

### RENTAL OPTION Including life time replacement service

|  | 12 MONTHS | 24 MONTHS | 36 MONTHS | 48 MONTHS |
|---|---|---|---|---|
| Wi-Fi | £37.95 | £27.95 | £25.95 | £22.95 |
|  |  |  |  | 4G SIM (1GB Data) +£3.95 per month. |

### PURCHASE OPTION Including life time replacement service

|  | CONTRACT TERM | COST | MONTHLY FEE |
|---|---|---|---|
| Wi-Fi | 12 Months (Min) | £385.00 | £16.95 |
|  |  |  | 4G SIM (1GB Data) +£3.95 per month. |

### SHORT TERM HIRE OPTION

|  | WEEKLY | MONTHLY | 3 MONTHS | 6 MONTHS |
|---|---|---|---|---|
| Wi-Fi | £85.00 | £135.00 | £185.00 | £270.00 |
|  |  |  | 4G SIM (1GB Data) +£5.95 per month. | Deposit £150.00 per device. |

Configuration and delivery is charged at £15.00 per device.
Delivery is discounted for multiple devices delivered in a single drop.

Monthly service fee includes:

- Online portal & analytics
- Customer service
- Technical support
- Terminal management
- Gateway processing

All prices shown above are subject to VAT at the prevailing rate.

The DonationsApp
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# As compact as a smart phone. Secure payment acceptance and professional barcode scanner in a single device.

The new A77 is perfect for charities and not for profit organisations who raise funds on the move.

Impressively designed, its compact, stylish and weighs just 240g. The A77 accepts a variety of payment methods, including contactless, QR code scan, mobile and wallet payments, Chip & PIN and Magstripe.

With Wi-Fi and 4G connectivity, the A77 can operate with your own WIFI network or in mobile environments. This premium quality all-in-one payment acceptance solution is ideal for charities looking to take payments in store, at events or on the move.

Designed to reduce environmental footprint as well as stationery costs, the A77 can deliver receipts by SMS or email, or optionally can be paired up via Bluetooth to an existing printer.

## FEATURES

- Android 8.1 OS
- 4G + Wi-Fi + Bluetooth
- Contactless + Chip & PIN + Magstripe
- 5.5-inch color touchscreen
- 3.8V/5250mAh rechargeable battery
- Dual Cameras - 2MP front & 5MP rear camera
- Optional professional scanner
- USB type-C charging port
- Optional docking station
- PCI PTS 5.x. SRED
- Weight – 240g + 17mm thick

## EASY TO SET UP:

The Paya Group Team will make sure your device is set up and ready to use straight out of the box, saving you time and ensuring you're ready to collect card payments right away. All you need to do is connect to Wi-FI or 4G connection.

## FULL SUPPORT

Our Helpdesk are on hand for any assistance you may need. 0333 123 1243

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**PAYA Group**

# Pricing

**RENTAL OPTION** Including life time replacement service

|  | 12 MONTHS | 24 MONTHS | 36 MONTHS | 48 MONTHS |
|---|---|---|---|---|
| Wi-Fi | £38.95 | £28.95 | £26.95 | £23.95 |
| 4G SIM (1GB Data) +£3.95 per month. | | | | |

**PURCHASE OPTION** Including life time replacement service

|  | CONTRACT TERM | COST | MONTHLY FEE |
|---|---|---|---|
| Wi-Fi | 12 Months (Min) | £395.00 | £17.95 |
| 4G SIM (1GB Data) +£3.95 per month. | | | |

Configuration and delivery is charged at £15.00 per device.
Delivery is discounted for multiple devices delivered in a single drop.

Monthly service fee includes:

- Online portal & analytics
- Customer service
- Technical support
- Terminal management
- Gateway processing

All prices shown above are subject to VAT at the prevailing rate.

**The DonationsApp**
# FREE

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# The A50 is our slimmest mobile payment solution at only 12mm thick, comfortably fitting in your pocket and perfect for those who need to take payments on the move.

The new A50 is perfect for charities and not for profit organisations who raise funds on the move. Even smaller than its sister the A77, the A50 will fit perfectly in your pocket or worn with a lanyard.

Its small, compact, and featherweight design is considered and perfect for those fundraisers who are on their feet all day. Weighing only 163g and at 12mm thick, the A50 is the perfect pocket companion.

The A50 accepts all major payment methods and connects via Wi-FI or 4G. Designed to reduce environmental footprint as well as stationery costs, the A77 can deliver receipts by SMS or email, or optionally can be paired up via Bluetooth to an existing printer.

## FEATURES

- Android 8.1 OS
- Cortex-A53, 1,4GHZ
- 3.8V, 2500 mAh battery
- 4.5-inch IPS colour display
- 4G + Wi-Fi + Bluetooth 4.2
- 2MP fixed focus rear camera (optional 5MP)
- Optional front 0.3MP camera
- Inbuilt GPS
- PCI PTS 5.x. SRED

## EASY TO SET UP:

The Paya Group Team will make sure your device is set up and ready to use straight out of the box, saving you time and ensuring you're ready to collect card payments right away. All you need to do is connect to Wi-FI or 4G connection.

## FULL SUPPORT

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# Pricing

**RENTAL OPTION** Including life time replacement service

|  | 12 MONTHS | 24 MONTHS | 36 MONTHS | 48 MONTHS |
|---|---|---|---|---|
| Wi-Fi | £30.95 | £20.95 | £18.95 | £15.95 |
|  |  |  |  | 4G SIM (1GB Data) +£3.95 per month. |

**PURCHASE OPTION** Including life time replacement service

|  | CONTRACT TERM | COST | MONTHLY FEE |
|---|---|---|---|
| Wi-Fi | 12 Months (Min) | £295.00 | £13.95 |
|  |  |  | 4G SIM (1GB Data) +£3.95 per month. |

Configuration and delivery is charged at £15.00 per device.
Delivery is discounted for multiple devices delivered in a single drop.

Monthly service fee includes:

* Online portal & analytics
* Customer service
* Technical support
* Terminal management
* Gateway processing

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# The industry's latest Android self-service ruggedised terminal.

> The game changer self-service device

A premium, interactive interface that can be integrated into all kiosks and vending machines. PAX IM30 is designed to increase sales, implement security, and be impervious to environmental damage. It combines all the cool benefits of Android with the robustness of unattended product, so you can generate new revene streams in any self-service enviroment.

## FEATURES

- Android 7.1
- 4G + WiFi + Bluetooth + IP or WiFi + Bluetooth + IP
- NFC contactless + Magstripe + Smart Card Reader
- 5-inch TFT WXGA 720 x 1280Px Colour Touchscreen
- PIN on Glass
- 2MP Front Camera + Scanner
- Vandal + water + dust +scratch resistant
- IP55 I IK08 physical protection
- PCI PTS 5.x SRED
- ATEX certified

## EASY TO SET UP:

The Paya Group Team will make sure your device is set up and ready to use straight out of the box, saving you time and ensuring you're ready to collect card payments right away. All you need to do is connect to Wi-FI or 4G connection.

## FULL SUPPORT

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# Pricing

## RENTAL OPTION Including life time replacement service

|  | 12 MONTHS | 24 MONTHS | 36 MONTHS | 48 MONTHS |
|---|---|---|---|---|
| WiFi + Bluetooth + Ethernet | £ 49.95 | £39.95 | £34.95 | £29.95 |
|  | | | | 4G SIM (1GB Data) +£3.95 per month. |

## PURCHASE OPTION Including life time replacement service

|  | CONTRACT TERM | COST | MONTHLY FEE |
|---|---|---|---|
| WiFi + Bluetooth + Ethernet | 12 Months (Min) | £595.00 | £16.95 |
|  | | | 4G SIM (1GB Data) +£3.95 per month. |

Configuration and delivery is charged at £15.00 per device.
Delivery is discounted for multiple devices delivered in a single drop.

Monthly service fee includes:

- Online portal & analytics
- Customer service
- Technical support
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- Gateway processing

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## QR Code Donations

PayaCharity also offer QR code technology. QR codes can be added to a multitude of things for example, printed on an order of service, printed in sticker format to add to displays, cash stands and even contactless donation devices.

We provide the tools that enable you to create bespoke QR codes relevant to the campaign or environment they will be used in. You also have the ability to include or remove certain criteria e.g., Gift Aid reclaim or option to register with MyGivingHub, giving you full control over your QR code configuration.

### OUR QR CODES ARE 'DYNAMIC' - WHAT DOES THIS MEAN?

We give you full control over your QR code administration. You can amend the QR codes within your portal.

This means, you have the ability to change donation amounts, choose to add or remove Gift Aid or Recurring Donations and more.

The benefit of managing your QR codes via your portal is that you do not have to reprint codes for each campaign. You can simply log in and make changes to previously configured QR codes saving you time, especially when dealing with multiple services a day.

As well as QR codes we can also provide NFC tags which provide an even quicker donation experience. For more information regarding our NFC tags please take a look at our NFC brochure or contact us on 0333 123 1243 or email us at enquiries@payacharity.com.

### Try it for yourself

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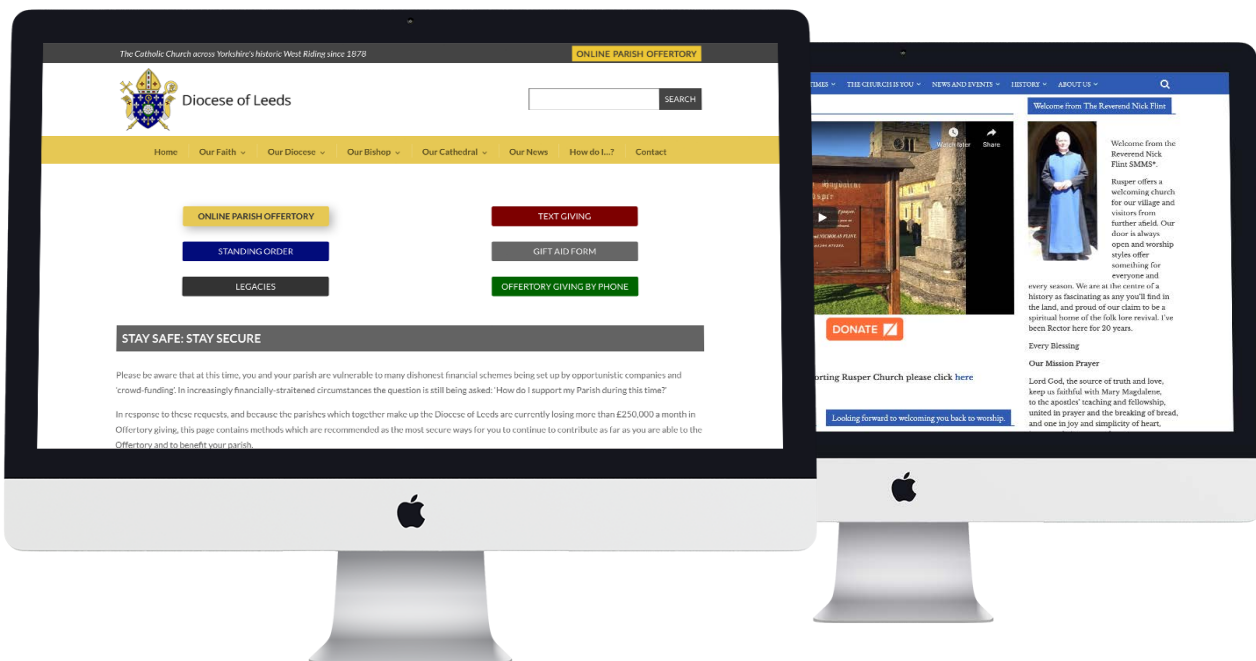enquiries@payagroup.co.uk

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## Create Bespoke Donation Buttons.

> Create unique donation buttons for each chosen charity. Donation buttons can be added onto your website and when clicked, donors will be taken directly to the charities page to process a donation.

Donation buttons are another great way for virtual attendees to be able to donate to the loved ones chosen cause.

Donation buttons are customisable, for example - you can create a donation button to ask for one off or recurring donation, fixed amount or open amount i.e. the donor can choose. You also have the ability to include Gift Aid reclaim.

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# PAYA Group

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**Marie Curie**
Care and support through terminal illness

£3  £5

£10  £20

£30  CHOOSE AMOUNT

Pay  G Pay  VISA  mastercard

Powered By JustGiving

A920

## CONTACT US FOR MORE INFORMATION

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**PAYA** CardServices

**PAYA** Charity

**PAYA** LibertyPay

**PAYA** QixPay